Date: 3/16/20
Name of Product: MadCap Software Doc-To-Help 2014 V2
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Summary Table
Section 508 Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems		The MadCap Doc-To-Help authoring environment does not support acessibility, however the information systems and documentation published by it can be in accordance with sections 1194.22 and 1194.31
Section 1194.22 Web-based internet information and applications	Supported for information published with MadCap Doc-To-Help. Please refer to the attached VPAT	
Section 1194.23 Telecommunications Products		MadCap Doc-To-Help is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products		MadCap Doc-To-Help does not use multimedia except as covered in section 1194.21
Section 1194.25 Self-Contained, Closed Products		MadCap Doc-To-Help is not a self-contained product.
Section 1194.26 Desktop and Portable Computers		MadCap Doc-To-Help is software as defined under section 1194.21
Section 1194.31 Functional Performance Criteria	Supported for information published with MadCap Doc-To-Help. Please refer to the attached VPAT	
Section 1194.41 (a) Information, Documentation and Support		The MadCap Doc-To-Help documentation is not accessible

Section 1194.22 Web-based Internet Information and Applications - Detail
Section 508 Voluntary Product Accessibility Template

It is incumbent upon users of MadCap Doc-To-Help to acquire the knowledge and develop appropriate procedures to create accessible content within the Doc-To-Help development environment.   See Doc-To-Help Documentation topic > Creating Section 508 Compliant help.

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create content within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(e) Redundant text links shall be provided for each active region of a server-side image map.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help generated image maps are client-side. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	

(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help generated image maps are client-side. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(g) Row and column headers shall be identified for data tables.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(i) Frames shall be titled with text that facilitates frame identification and navigation	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	

(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	**Supported:** MadCap Doc-To-Help published content does not require any external applets or plug-ins. If a user extends the Doc-To-Help functionality then MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supported:** MadCap Doc-To-Help published content does not employ the use of forms. If a user extends the Doc-To-Help functionality then MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	
(o) A method shall be provided that permits users to skip repetitive navigation links.	**Supported:** MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. NetHelp output from MadCap Doc-To-Help includes feature to have an option to skip navigation links and go directly to the main content.	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	**Supported:** MadCap Doc-To-Help does not require the user to respond with a specified time for any operations. Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion. Doc-To-Help users are responsible for ensuring that their own projects conform to this criterion.	

Criteria	Supporting Features	Remarks and explanations
(a) Vision: At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	⇩**Supported with minor exceptions:** MadCap Doc-To-Help supports publishing to various formats including: NetHelp 2.0 Net help Classic MadCap Doc-To-Help content published to these various formats supports technologies that make computer programs more accessible to people who use Assistive Technology up to the limitations of the target formats.	
(b) Visual acuity: At least one mode of operation and information retrieval that does not require visual acuity great than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	⇩**Supported with minor exceptions:** MadCap Doc-To-Help supports publishing to various formats including: NetHelp 2.0 Net help Classic MadCap Doc-To-Help supports the use of relative font sizing and other assistive techniques up to the limitations of the target formats published to.	
(c) Hearing: At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	**Supported:** MadCap Doc-To-Help does not require user hearing for access to any of its functionality. If a user extends the Doc-To-Help functionality then MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion.	
(d)Audio Information: Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be	**Supported:** MadCap Doc-To-Help does not require user hearing for access to any of its functionality. If a user extends the Doc-To-Help functionality	

provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	then MadCap Doc-To-Help includes functionality that makes it possible to create projects within Doc-To-Help that conform to this criterion.	
(e) Speech: At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	**Supported:** The MadCap Doc-To-Help application does not require user speech or speech recognition of any kind.	
(f) Motor Skills/Coordination: At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Supported:** MadCap Doc-To-Help supports publishing to various formats including: NetHelp 2.0 Net help Classic MadCap Doc-To-Help content published to these various formats supports technologies that make computer programs more accessible to people who use Assistive Technology up to the limitations of the target formats.	