Introducing MadCap Flare 2017 r2: Top Nav Updates, Salesforce Integration and More

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Flare 2017 r2 Features:

- Fixed (“Sticky”) Headers: Top Nav Only
- Tree Format for Slide Out Menus: Top Nav Only
- Fixed (“Sticky”) Topic Menus: Top Nav Only
- Heading Option for Topic Menus: Top Nav Only
- Synchronizing Navigation Elements with TOC Entries
- Favicons: Top Nav and Tripane
- Google Search: Top Nav and Skinless
- Salesforce Connect
HOW TO SET UP A GOOGLE SEARCH ENGINE  https://cse.google.com

1. Open an HTML5 target.
2. Select the Search tab.
3. From the Search Engine field, select Google Search.
4. There are several additional steps you can complete in your Google account to optimize your search. Not all of these extra steps are required for integrating search with Flare, but they are recommended. Also, the exact steps that you follow may be somewhat different if you are using a free Google account as opposed to a paid account.

- GOOGLE ACCOUNT—CREATE SEARCH ENGINE
- FLARE PROJECT—ENTER GOOGLE SEARCH KEY AND GENERATE SITEMAP
- GOOGLE ACCOUNT—VERIFY URL
- GOOGLE ACCOUNT—ADD SITEMAP
- GOOGLE ACCOUNT—SUBMIT SITE FOR INDEXING
- GOOGLE ACCOUNT—EXCLUDE TOC FROM INDEXING
- GOOGLE ACCOUNT—CUSTOMIZE APPEARANCE OF SEARCH RESULTS
Custom Search

Edit search engine

Project3

Setup

Search engine name

Project3

Search engine description

Description of search engine.

Search engine keywords

Search engine keywords, e.g. climate 'global warming' 'greenhouse gases'

Edition

Free, with ads.

Details

Search engine ID

Public URL

Get code

Your search engine ID:

010234593211060246838:hdigxrt1l2q
Search Engine

Search Engine:

- MadCap Search
- Google Search

Include Importance (recommended)
Include Glossary Results

Results Per Page: 10
Abstract Character Limit: 300

Sitemap

Generate Sitemap
Web URL: http://help.madcapsoftware.com/project3/
Search Engine

Search Engine: Google Search
Google Search Context Key: 010234593211060246838:hdigxrr1l2q

Sitemap
Generate Sitemap
Web URL: http://help.madcapsoftware.com/project3/
To Google or Not to Google?
Pros

- It’s Google, so… yeah
- Include multiple outputs in custom search engine
- Include different file types in search
- Performance on mobile devices is different
- Finds results for searches typed incorrectly and predictive search
Cons

- Time and effort to set up
- Output must be available publicly; no firewall
- Speed of searches and indexing
- Search not tailored for Flare projects
  - No control over weighting
  - No search filter support
  - Not a lot of customization of search result appearance.
  - Does not show Flare glossary definitions
- Advertisements
Your search for "Table" returned 3 result(s).

Table
A group of intersecting columns and rows that you can add to a topic for various purposes, such as comparing one thing with another or giving field descriptions for a software dialog.

Tables
Here is some general text for a topic. Replace this with your own content. Here is some general text for a topic. Replace this with your own content. Here is some general text for a topic. Replace this with your own content. Here is some general text for a topic. Replace this with your own content. ...
Salesforce Connect

- Flare 2017 r2 with Salesforce Connect installed
- Salesforce Knowledge account
- Rights in Salesforce to publish to the Salesforce Knowledge account
Choose your installation location

C:\Program Files (x86)\MadCap Software\MadCap Flare 13

Choose the type of installation

- Default
  - Includes default features
- Custom
  - Allows you to customize features for your installation

You can add or remove additional features at any time after setup via Programs and Features in the Control Panel.

By clicking the “Install” button, I acknowledge that I accept the License Terms.

[Cancel] [Next]
Salesforce Connect Tips

- Clean XHTML target type
- Convert stylesheet styles to inline styles
Salesforce Connect Tips

• What you need on SF side
  – Permission to publish to SF Knowledge
  – Article types with a Rich Text Field

• Wait, I installed Flare 2017 r2 but I forgot to install Salesforce Connect!

• Free 30 day trial
Additional Enhancements

• FrameMaker 2017 Import

• Faster Build Times
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Thank you!

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