

How to Build an Effective Glossary with Doc-To-Help

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Committed to our Members Through Innovation, Service and Integrity

About Me



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- 15+ years of experience in technical documentation – software, hardware, business processes, large companies to small startups
- Have held technical writer, software trainer, instructional designer and business analysis roles
- Begin using Doc-To-Help since 2010
- Presenter at WritersUA conference, Webinars and Podcasts.



My Doc-To-Help Projects

- **GSOC Data Portal (GDP)**
 - A web application that provides data reports and interactive workflow processes.
- **Interactive Glossary**
 - Terms, acronyms and definitions used in our environment and industry, integrated into all Doc-To-Help builds.
- **Member Portal**
 - ‘Poor Man’ Content Management System
- **Department Portal**
 - Intranet site with links to apps across the Family of Companies
- **Shared Image Library**
 - Stores all my images used in all D2H builds.
- **SharePoint**
 - Storage, Collaboration and Versioning.



GSOC Data Portal (GDP)

EMCs and employees use GDP to access post operational data and information.

GeorgiaSystemOperations Data Portal

Home Page
After The Fact
Alerts
ATF Internal Admin
Document Library
GTC Reporting
Help
Member Communications
Member Load Reporting
Meter Management System
Operational Reports
SMG Load Reporting
System Reports
Training
Web Api

Help Contact Us About GDP FAQ

System Alert Level

PLEASE NOTE!
The System Alert Level data is automatically updated every few seconds but we cannot guarantee YOUR browser will receive automatic updates. Therefore, you should manually retrieve the data by clicking the button below to ensure viewing the most current data.

The System Alert Level data displayed in this pane was last updated at **Wed Feb 10 2016 11:18:09 GMT-0500 (Eastern Standard Time)**

[Update System Alert Level Data](#)

System	Current Level	Alert Time
GSOC	Level 1A	2/9/2016 4:30:00 PM
Southern	Normal	1/8/2015 9:38:00 AM

Member Hourly Load Tracking for 2/10/2016

Amount (mwh)

Hour Ending (CT at Generator Busbar)

OPC Forecast MWh @ B1
OPC RTU MWh @ B1
GTC RTU MWh @ B1
GTC Top 1 MWh @ B1
GTC Top 5 MWh @ B1
OPC Threshold MWh @ B1 (8500)

Self Service

- Request New User
- Request To Remove User
- Request to Modify User
- Self Service Requests Log
- Subscriptions
- Impersonate User

News

- GDP Guided Tour Video
- GDP News, new Reports and Features.
- Tips and Tricks Using the GDP



The Glossary of Terms

EMCs and employees use FOC Glossary to find terms, acronyms and definitions used in our environment and industry.

Search...

Welcome to the FOC Glossary...

A

B

C

D

E

F

G

H

I

J

K

L

M

N

O

P

Q

FOC Glossary

M

More:

- MACT
- MAE
- MAIFI
- Managed Spend
- MAPE
- Margin
- Marginal Price
- Market Value
- Marketer
- Marketer**
An entity that has the authority to take title to electrical power generated by itself or another entity and remarkets that power at market-based rates.
- Maximum Daily Quantity (MDQ)
- Mbps
- MCC
- MDMS
- MEAG or MEAG Power
- Megabit
- MemberNet
- MFI
- Mhz
- MLR
- mmBTU



Doc-To-Help

Benefits:

- **Author in Word and output to different targets**
 - NetHelp - browser based help; deliverable in multiple HTML files
 - Context IDs – Topic based
 - Multiple outputs based on audience type: Internal or External users
 - Manual – Can be online (PDF), hardcopy or both.
 - Mobile Help – Browser-based output designed for mobile devices



Summing Up

Single-Source to Web, PDF, and Mobile Using D2H, Word and SharePoint:

- Simplifies the Way You Create, Collaborate, and Publish.
- Doc-To-Help produces impressive and useful deliverables for virtually any communication needs you may have.
- MadCap Doc-To-Help provides full-service support.



DEMO

You will learn:

- How to Build and/or Leverage a sample Glossary
- Edit a Glossary
- Add a Glossary to your D2H Builds



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Questions

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