

# *MadCap Analyzer: The Missing Piece in Your Workflow*

PRESENTED BY

*Denise Peña*  
*Blackbaud*

MADWORLD 



# *Agenda*

- About me and the Blackbaud User Education Team
- Default reports
- Create a custom report
- Items to include in your custom report and why
- When and how to incorporate your custom report into your workflow
- Additional reports to tidy up your project

# About me

- Senior Technical Writer
  - Four years at Blackbaud
  - User assistance projects include:
    - Online documentation
    - Google Analytics
    - New feature videos
    - Source control research



# *Presentations and webinars*

- This or That: Choosing Between TFS and Git for Source Control
- Webinar:
  - [MadCap Analyzer: Your Secret Weapon for Higher Quality Projects](#)



# *About the Blackbaud User Education Team*

- Headquarters in Charleston, SC
- Austin, Bedford, and remote employees in other locations
- Team of 24
- Four in Austin

# *MadCap Analyzer – What is it again?*




- General statistics
- Critical issues
- Suggestions for improvement

# *Default reports*

*Create a custom report*





# *What to include in your report and why*

- Broken links
- Used images
- Used condition tags
- Undefined glossary term links
- Files with annotations

# *Incorporate reports in your workflow*

- How often do you release content/publish help?
- How many people are on your team?
- What are the “gotchas” that seem to creep up on you?
  - Include the gotchas in a report!

# *Additional reports to tidy up your project*

- Topics not used in any TOC
- Unused content files
- Unused variables
- Unused condition tags
- Unused snippets
- Style suggestions
- Cross-reference suggestions

# *Suggested workflow before release/publish*

- Make sure content is saved
- Run Analyzer
  - Run customized reports
- Fix any errors/warnings
- Run Analyzer again to make sure all items are taken care of
- Publish your help

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*Questions?*



# *Contact information*

[Denise.Pena@blackbaud.com](mailto:Denise.Pena@blackbaud.com)

LinkedIn: Denise Peña